

BOARD OF WATER COMMISSIONERS

MONDAY, MAY 11, 2020

1421 Veterans Parkway, Main Office (Virtual Meeting)

1:30 P.M.

-AGENDA-

- I. Roll Call for Board Members
- II. Approval of Minutes for February 10, 2020 Meeting
- III. Financial Reports for February, March and April 2020 – Danthea Hill
- IV. Customer Service Call Center – Becky Butts
- V. Update on Meter Base Charge Complaints/City Council Comments – Caleb Cole
- VI. Functionality and Update of Customer Information System – Vic Burchfield
- VII. Bid for Fort Benning Garnsey Range Potable Water Well – Kevin White
- VIII. Update on CIP Projects – Kevin White
- IX. GEFA Loan Process and Advantages over Bond Issue – Alex Hinton
- X. Questions or Comments on Departmental Reports – Information Only
 - Customer Service Reports
 - Customer Advocacy/Meter Maint/Water Accountability Reports
 - Engineering Reports
 - Field Services Reports
 - Information Services/Security/Environmental Services Reports
 - Corporate Relations Reports
 - Employee Services Reports
 - Water Resource Operations/Managed Maintenance Reports
- XI. Adjourn Meeting