

BOARD OF WATER COMMISSIONERS

MONDAY, FEBRUARY 10, 2020

1421 Veterans Parkway, Main Office (Chattahoochee Room)

1:30 P.M.

-AGENDA-

- I. Approval of Minutes for January 13, 2020 Meeting
- II. Financial Report for January 2020
- III. Bid approval for Oscar Range Water Supply Project
- IV. NCWRF Solids Dewatering Project
- V. Update to City Council
- VI. Update on Customer Comments on recent Rate Increase
- VII. Customer Service Process Improvements
- VIII. Low Income Credit Program and Promotional Update
- IX. Questions or Comments on Departmental Reports
 - Customer Service Reports
 - Customer Advocacy/Meter Maint/Water Accountability Reports
 - Engineering Reports
 - Field Services Reports
 - Information Services/Security/Environmental Services Reports
 - Corporate Relations Reports
 - Employee Services Reports
 - Water Resource Operations/Managed Maintenance Reports
- X. Information for the Board