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Merry Christmas and Happy Holidays!

From Our Family To Yours

All of us here at Columbus Water Works would like to wish you and your family a very Merry Christmas and a Happy Holiday Season. May this time be filled with peace and prosperity.



We will be closed on Wednesday, December 25th, and Wednesday, January 1st in recognition of the holidays. If you experience a water related emergency, please call 706-649-3400. Emergency crews will be available.

Office Closure Dates

Christmas

December 25

New Years

January 1

Saving Your Holiday Grease?

24/7 Stationary Grease Recycling Site Locations

Have you been saving your used cooking grease this holiday season? Help us keep our pipes clear of harmful grease buildup by dropping off your used cooking grease to any one of our 11 collection sites throughout the city. These drop off sites are available 24/7/365.

- 4437 2nd Ave (corner of 45th St & 2nd Ave)
- 1335 Alexander St (CWW Service Center)
- 6800 Psalmound Rd (John Rigdon Park)
- 500 Lumpkin Blvd (South Commons CSO)
- Corner of E Lindsay Dr and Glenwood Rd
- 5718 Buena Vista Rd (corner of Buena Vista Rd and Higgs Dr)
- 1441 Benning Dr (Frank Chester Recreation Center)
- 3001 S Lumpkin Rd (through SCWRF main gate)
- Corner of Montecello Dr and Tennessee Dr
- 1421 Veterans Pkwy (CWW customer parking lot)
- 8001 Pine Grove Way (Columbus Recycling & Sustainability Center)

New Rates As Of January 1, 2025

Next year's minimal increase of 7.95%, which will go into effect January 1, 2025. The majority of customers will see a monthly increase of \$4.00 to \$5.50 to their water bill.

These funds will allow us to complete necessary upgrades on key areas of our infrastructure. By performing proper repairs, we can avoid paying emergency costs, which are typically three to five times higher than planned repairs.

The table shows the cost comparisons for the most common usage with the new rates:

*USAGE	CURRENT RATES: (Water and Sewer)	RATES AS OF January 1, 2025 (Water and Sewer)	INVOICE INCREASE (Water and Sewer)
3,000 gallons/4 CCF	\$40.59	\$43.81	\$3.22
4,500 gallons/6 CCF	\$57.56	\$62.13	\$4.57
6,000 gallons/8 CCF	\$69.88	\$75.43	\$5.55

* 748 gallons of water = 1 CCF (Centum Cubic Feet)

Visit www.cwwga.org for more information.

Need Assistance This Holiday Season?



United Way of the
Chattahoochee Valley



Get Connected. Get Help.™

Do you find yourself struggling and in need of assistance this holiday season or do you know someone that is? United Way of the Chattahoochee Valley's 211 service is here to help.

Resources available through 211:

- Rental, mortgage, utility assistance
- Healthcare
- Food programs
- Housing and shelter
- Legal services
- Mental health services
- Addiction support
- And more



Dial 211 or visit 211uwcv.org for more information.

Cold Weather Causing Frozen Pipes?

Please remember to protect your water lines to prevent breaks and costly leaks. If you do experience a broken or frozen water pipe in your home or business, please call Columbus Water Works at 706-649-3400.

A service technician will come to your home to perform an emergency disconnect. This may prevent additional damage to your home or property, as well as unnecessary cost on your water bill.

For more information on ways to protect your water lines, please visit: www.cwwga.org/blogs.

Visit Us:

1421 Veterans Parkway
Columbus, GA 31901

Contact Us:

www.cwwga.org/contactus
 706-649-3400

Account Information:

www.cwwga.org
 1-855-748-1350

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