An example and explanation of a sample billing statement is shown below:

This is your customer number that can be used to pay online or over the phone using e-TAP.

Water Meters for residential accounts are read every month. This is the amount of water used between meter reading dates.

The sewage fee is based on the amount of water you use up to a maximum of 15 ccf a month for residential customers.

This is the amount of water you used this billing period and the amount you used last month and same month last year.

This is the fee for garbage collection set by the city and collected for the city by Columbus Water Works.

This is the daily and monthly cost of your water and sewage and compares it to your cost for last month and same month last year.