Improving What We Do

Automated Meter Reading: Better Technology to Serve YOU!

The Columbus Water Works is upgrading the Customer Information System to better serve you. The first upgrade — Automated Meter Reading (AMR) — begins this month with additional upgrades being phased in over the next few years.

Why change to monthly Automated Meter Reading (AMR)?

In the past, your meter was read manually every two months and the usage was split over the following two months of billing. With AMR, your meter will be read monthly and you’ll be billed for the previous 30 days — just like your power, cable or gas bill.

How does monthly Automated Meter Reading (AMR) work?

A meter reader will drive through your neighborhood and when the meter reader gets near the meter, your meter information is transmitted. This technology allows Columbus Water Works to collect data from the meter every month.

AMR will simplify and improve the billing process by providing more current and accurate usage information.

Save Money. Save Energy. Save Water.

Monthly Automated Meter Reading (AMR) will:

- Help detect leaks and other plumbing issues much more quickly, helping you save money with earlier detection.
- Improve customer service by providing real-time data on water usage.
- Provide more frequent and timely information about your water usage, allowing you to adjust water habits.

Will My Bill Be More?

Yes, but for ONE MONTH ONLY. On your April or May bill — as we adjust customers to monthly billing cycles — you’ll see a higher bill for only that month.

Visit CWWGA.ORG for frequently asked questions, informational videos and all the information you need about Automated Meter Reading.

Thank you for your patience as Columbus Water Works upgrades to improve what we do for you.

For payment assistance during this transition or to speak to a customer service representative, please call 706-649-3400 or visit the Columbus Water Works offices at 1421 Veterans Parkway.

cwwga.org | 706-649-3400 | 1421 Veterans Parkway
Tips for a Healthy Lawn

- Water early in the morning when temperatures and wind speed are the lowest. By doing this more water is absorbed into your lawn, reducing evaporation.

- Add organic matter to soil: Compost or mulch improves the ability of the soil to hold water and nutrients. Mulching also helps to control weeds that compete with plants for water.

- Water only when grass or plants show signs of needing it. To test if your lawn needs a soaking, step on the grass. If it springs back up, you don’t need to water. If it stays flat, it’s time to water again.

Outdoor Watering Regulations

Outdoor watering is allowed daily from 4 pm until 10 am.

To read the GA Water Stewardship Act of 2010, please visit: www.cwwga.org.

More than just water!

Want to know more about your water utility? Visit www.cwwga.org and subscribe to our blog for email updates each time we post.

Coming Soon!

The 2014 Consumer Confidence Report will be mailed directly to your home in June!

This report allows you to see how your drinking water measures up to the federal standards and other important information about your drinking water source and safety.

Summer is Finally Here!

Tips from Columbus Water Works for healthy lawns that follow Outdoor Watering Restrictions

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