


An example and explanation of a sample billing statement is shown below:



**Columbus Water Works**  
Serving our Community  
Protecting the Environment

P.O. Box 1600  
Columbus, Georgia 31902-1600

VALUED CUSTOMER  
2603 ANY PLACE DRIVE  
COLUMBUS, GEORGIA 31909-4629

**PLEASE DO NOT SEND CASH.**

AMOUNT ENCLOSED  
\$

This is your customer number that can be used to pay online or over the phone using e-TAP.

CUSTOMER
1096084
AMOUNT DUE
98.84
DUE DATE
2/02/2011

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT. THANK YOU.

**COLUMBUS WATER WORKS** • 1421 Veterans Parkway • Columbus, Georgia 31901-2127

BILLING PERIOD		METER READING		USAGE (CCF)
12/14	1/19	675	698	23
FROM	TO	PREVIOUS	CURRENT	CCF = HUNDRED CUBIC FEET = 748 GALLONS

**CUSTOMER SERVICE (706) 649-3400**  
**e-TAP (706) 649-3311**  
www.cwwga.org  
GARBAGE COLLECTION FEE QUESTIONS:  
CALL CITIZENS SERVICE CENTER  
(706) 653-4000

DESCRIPTION	AMOUNT
CURRENT WATER RESIDENTIAL	36.53
CURRENT SEWER RESIDENTIAL	42.72
CURRENT SUB-TOTAL	79.25
GARBAGE FEE	14.00
C.S.O. TREATMENT	5.59
<b>TOTAL AMOUNT DUE</b>	<b>98.84</b>

Water meters for residential accounts are read every other month. The first bill sent during the two-month cycle reflects half of the actual usage. On the second monthly bill of the cycle the other half of the metered usage is charged.

The sewage fee is based on the amount of water you use up to a maximum of 15 ccf a month for residential customers.

This is the amount of water you used this billing period and the amount you used last month and same month last year.

C.S.O. Treatment is a fee for separating and treating the combined storm water runoff that mixes with wastewater. The construction of the Combined Sewer Overflow system was mandated by the state and the fee is charged to pay for the operating costs. The fee is based on your water usage.

This is the fee for garbage collection set by the city and collected for the city by Columbus Water Works

BILLING CYCLE COMPARISON		
	DAYS	USAGE (CCF)
CURRENT	36	23
PREVIOUS	35	23
LAST YEAR	35	24

<b>DAILY COST</b>	<b>TOTAL COST</b>
2.20	79.25
2.26	79.25
2.10	75.65

BILLING DATE 1/19/2011  
DUE DATE 2/02/2011

CUSTOMER: 1096084    METER: 40498306    SERVICE LOCATION: 2603 Any Place Drive

This is the daily and monthly cost of your water and sewage and compares it to your cost for last month and same month last year.

This is only a sample bill